



Cvr nr. 2811 0286

Privacy Policy for Troutex ApS - Customers and Suppliers

1. We are the data controller - how do you contact us?

As a trusted supplier of fish eggs, we take your data protection seriously. We process personal information in connection with the ordering and delivery of fish eggs, and have therefore adopted this privacy policy, which tells you how we treat your data.

2. Contact Information

Troutex ApS is the data controller and we ensure that your personal information is processed in accordance with the laws. You can contact us if you need to know how we treat your personal information.

Registered contact information for Troutex ApS:

Contact person:	Søren Nørtoft Olesen
Address:	Aftensang 10, DK-6040 Egtved
CVR/VAT no.:	28110286
Phone no.:	+45 4040 2268
Mail:	mail@troutex.dk
Website:	https://troutex.dk

3. Purpose and legal basis for processing your personal information

We collect and store your information in connection with our agreement regarding the delivery of fish eggs and purchases to our business, cf. Article 6 of the Personal Data Regulation 1 b) and other legitimate business purposes.

4. Categories of personal data

We usually process common personal information such as name, address, phone number, email address, location data from the internet, mobile phone, GPS and images taken from productions, etc. to fulfill our agreement with you regarding the delivery of fish eggs. We use your phone number to contact you, for example, if we will notify you of unforeseen events, etc.

If we are to keep your health information, then we will request a written consent to this.

We treat only the personal information necessary for the fulfillment of our agreements.

5. Data Processors to whom we transfer your personal information

We pass your data to collaborators, such as IT companies, which handle managing our customer data, etc. If you don't pay on time, we may forward your information to a lawyer or collection agency and a bailiff.

If there is a requirement that we enter into data processing agreements with these collaborators, we have concluded data processing agreements. This means that these parties also comply with the law on personal data. We do not collect your consent to transfer your personal information to a data processor or if we are legally required to disclose your personal information, for example, as part of reporting to an authority.

We have entered into agreements with the following partners:

- SCI DATA - Microsoft
- Economics

In addition, we enter into confidentiality agreements with, for example, carriers or the like who will be informed of our customer's name, address etc. We have in advance ensured that they and their employees comply with the rules on personal data.

We do not disclose your personal information for commercial marketing of products from 3rd parties, etc.

6. Transfer to beneficiaries in third countries, including international organizations

We do not transfer data to third countries or international organizations.

7. Where do we have your personal information from?

We collect your personal information from yourself. We can also receive information from public authorities, etc.

8. Retention of your personal information

We will keep your personal information as long as the agreement between Troutex ApS and you exists. If you cease to be a customer or supplier at Troutex ApS, we will delete your personal information for the current year + 5 years, according to the rules in the Posting Act. In some cases, information is stored for a longer period for documentation and traceability, or where Troutex ApS has a legitimate interest in it.

9. Automatic decisions, including profiling

We do not make use of automatic decisions or profiling.

10. The right to withdraw consent

We are not obliged to collect consent for supply of fish eggs from Troutex ApS. Should you have consented to anything beyond the supply of fish eggs, you are entitled to withdraw this consent at any time. You can do this by contacting us on the contact details provided in paragraph 2.

11. Your rights

You have a number of rights under the Data Protection Regulation in relation to our processing of information about you. If you want to use your rights, please contact us.

Right to see information

You are entitled to gain insight into the information that we are processing about you, as well as a number of additional information.

Right to rectification (correction)

You are entitled to have any incorrect information about yourself corrected.

Right to delete

In special cases, you have the right to delete information about you before the time of our general deletion occurs.

Right to limitation of treatment

You may, in certain cases, have the right to restrict the processing of your personal information. If you are entitled to limited treatment, in future, we may only process the information - except for storage - with your consent or for the purpose of determining, enforcing or defending legal claims, or for protecting a person or important social interests.



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Right to object

In some cases, you may object to our or legitimate processing of your personal information. You can also object to processing your information for direct marketing.

Right to transmit information (data portability)

You may, in certain cases, have the right to receive your personal information in a structured, commonly used and machine-readable format and to transfer such personal data from one data manager to another without any hindrance.

You can read more about your rights in the Data Inspectorate's Guide on the Registrar's Rights, which you will find at www.datatilsynet.dk.

12. Complaint to Data Inspectorate

You should always contact us as a data-only company if you are unhappy with our processing of your personal information.

You are entitled to file a complaint with the Data Inspectorate in Denmark if you are unhappy with the way we process your personal information. You will find the Data Inspectorate's contact information at www.datatilsynet.dk.